



CANCELLATION POLICY

PEAK PERIODS - XMAS & EASTER

All bookings for ALL peak holiday periods must have a minimum of **\$500 or 50% of the total booking amount** prepaid before 01 December for Xmas, and 4 weeks prior to Easter - to guarantee the reservation. There will be **no refund** at all within these time frames (unless unit is fully relet at no loss to the unit owner & the manager). Outside of the minimum period of notice, a **\$200** administration fee will apply and be fully deductible from the booking deposit/security held.

ALL OTHER PERIODS

If the booking is cancelled **14** days or more prior to arrival, a full refund will be made less the administration fee of **\$200**.

If the booking is cancelled with notice given less than **14** days prior to arrival, there will be no refund unless and until the unit is relet for the total period of the original booking. An administration fee of **\$200** will apply before the remaining balance is refunded.

SHORT NOTICE BOOKINGS

When a booking is made less than **3** days prior to a planned arrival date, payment in full will be required for your stay. Cancellation will result in **NO** refund being given except for circumstances where the manager's discretion will be final.

NO REFUND for early departures unless prior arrangements made with management